

Webinar: 25th June 2025

SmartySession Outcomes & Analytics



Questions & Answers

Q: Does this dashboard come with the Analytics feature in SmartyGrants?

A: These specific dashboards don't come with Analytics, but there are two default dashboards for reporting on Outcomes and data from the Outcomes Engine that do come with the analytics tool. This custom dashboard was created to analyse the data from ABC Foundation's forms in addition to the existing OE template dashboards.

Q: Does it matter that this evaluation form sits under Administration or Assessment?

A: No - you could use either form type of form, as all form responses can be captured and reported upon with the Analytics tool. Whether you use an Assessment form or Admin form is more likely to be based on whether users are external users who should only have assessor-level access, or internal users that have full access to all data related to a grant application.

Q: Is the whitepaper Jen mentioned RE: outcomes able to be shared?

A: Yes, absolutely – please visit <https://www.smartygrants.com.au/help-sheets/outcomes-whitepaper> to download the whitepaper.

Q: Have the feedback questions been found to be onerous on the applicants? We currently don't undertake this practice.

A: A few short evaluation questions at the end of an application form allow you to capture key feedback and sentiments from your applicants. Generally, this is not onerous if the questions are not mandatory. However, the feedback should be considered to improve your processes in future grant rounds, as it is only onerous when it does not lead to process improvements.

Q: Can the contact record admin form be used before applicants have submitted their application? i.e, in relation to unsubmitted applications?

A: No. A submitted application record must exist in SmartyGrants before additional forms can be added to any application.