



Outcomes Engine Refresher

Questions & Answers

Q: This might come up later, but I have a question about aggregating impact data from a small number of awarded and completed grants. In your experience, how useful is this (noting that some selected metrics in the framework might only be chosen once or twice in any of the grants, and some none at all), when looking at all the data? Low amounts of data is generally not helpful in terms of reaching statistical conclusions, but what about here? We award many types of grants, with an extensive number of outcomes and their metrics under four impact goals (domains). Thanks!

A: Jenny (Chief Impact Officer) agrees that the more dilute the data captured is, then it is likely that the data will be harder to use. Jenny suggests that the number of outcomes used in the round should be around 5. Too many more and you can get a situation such as this where the data may not be that usable.

Q: Can you have some outcomes with metrics and some without?

A: Yes, it is possible to include outcomes without metrics.

Q: There were a group of questions about configuring the outcomes framework in Excel.

A: Please see the HelpHub article at <https://help.smartygrants.com.au/outcomes-engine/#OutcomesEngine-Step1:CreateandUploadyourOutcomesFramework/s> for all the details.

Q: Can you add additional or remove headings when a framework is being used?

A: The framework itself (Excel sheet) must use the default heading however the standard sections and the questions within them can be edited as much as required.

Q: Can you add more Outcomes?

A: Existing outcome frameworks can be edited. Details on the HelpHub at <https://help.smartygrants.com.au/outcomes-engine/updating-your-outcomes-framework/>

Q: When editing a framework, can you effectively merge 2 or more outcomes or metrics, without losing data?

A: In use elements can not be changed. When editing a framework, if an existing in use element is updated, then there is a new one created (with the edits) and the 'old' one will be archived. No data is lost but when reporting it is important to note that there will be 'old' and 'new' responses. If both are included in the report template, then the report will include all.

Q: Can we add an outcome to already existing framework ie add rows in?

A: Yes. Additional outcomes can be added to an existing framework.

Q: Would it be an overwrite of existing framework?

A: Only if unused elements are edited. Any in use element can only be archived. New or unused elements can be edited/overwritten.

Q: Would it impact if it is in use?

A: Yes. Any in use element can not be overwritten. If edited, then the original is archived and the edit 'replaces' it.

Q: The system won't flag it if an applicant hasn't selected a metric for one of the outcomes they selected, right? I am finding that happens often. And I end up asking them to go back in and do it. Can a flag be added for this?

A: We'd recommend ensuring that any question in a standard section that requires a response has the 'response required' validation applied to it.

Q: where do applicants input grantseeker metrics? Is that an question in the standard section options?

A: In short, Yes it is. Applicants see the options in a drop down / choice style question when filling out a form. Usually that form is an application form but any external form can be accessed by applicants.

Feedback Comments

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Great presentation Jen and David, I have to scoot - looks so exciting and I look forward to learning more and having a play

Thank you - can't wait to start using it

Thank you both so much for all of this information. Going to miss you Jen, please take care!